
Curriculum Vitae

Personal details

Name: Martin Mustermann
Address: Musterweg 5
12345 Musterstadt
Tel: 0123/45678
Email: Mustermann@online.de
Date of birth: 6 January 1961

Employment

AIX/SP2 Support specialist
Special Systems Support, Musterstadt
March 1990 – present

I provided support to customers across Germany by running a variety of PR/5000 and AIX systems. My position also involved covering a number of sectors from the trade to the logistics.

Support included:

- Migrations
- Upgrades
- Installations
- Connectivity problems
- Disaster recovery

During my employment, I gained my MP/1 certificate.

AIX/SP2 Support specialist
New Experiences, Beispielstadt
October 1989 – February 1990

I was responsible for supporting a new POS system which was to be introduced to over 600 sites. I lead one of our four teams of support specialists working round the clock.

Support involved:

- Supporting the PR/5000 and AIX
- Controlling the front-end operation
- Controlling the back-office operation
- Supporting applications

**AIX/SP2 Support specialist
Super Support, Musterburg
September 1984 – October 1989**

My main responsibility was supporting customers. Super Support cooperated with a number of retailers and wholesalers who use PMS machines as well as PR/5000 systems.

Field of duties:

- controlling firewall, web servers, DNS
- printer and system configuration
- disaster recovery
- troubleshooting
- AIX v2.1 and v 3.1 basic operating system
- problem identification
- system installation

During my employment, I gained my AIX Advanced Technical Expert certificate.

Courses

AIX Administration
AIX Advanced Administration
MACEP Installation and Planning
MP/1 Configuration
MP/2 Implementation and Planning

Certifications

MP/1
AIX Advanced Technical Expert
AIX v2.1 System Tuning
AIX v3.1 Administration and Configuration

Education

**Sunny University
September 1980 – July 1983**

**Diplom in Computer Support Service (equivalent to master's degree)
Vordiplom in Computer Support Service (equivalent to bachelor's degree)**